

From Hundreds of Support Tickets to One Broadcast

Before EMS Companion, service interruptions created the same cycle every provider knows too well.

Customers searched Telegram.

Customers searched Facebook.

Support inboxes filled with repetitive questions.

Staff spent valuable time answering the same message instead of resolving the issue.

EMS Companion changed that workflow.

Today, providers can send one notification through the Provider Panel.

Within seconds, customers receive a branded notification directly on their television screen.

Instead of searching for information...

The information finds them.

EMS Companion transforms customer communication from reactive support into proactive communication.